

Board Report - Projects & Engagement: Nov 2021

Total number of Engagement moments since Sept 2021: 211 people.

Date	Engagement Activity	Purpose	Outcome
Oct 21 to date	Communitree: Engagement Questions 71 contacts made with people around this, including.	Promote a culture of giving feedback to the centre and that the centre is listening.	Shared on feedback notice board, promoted via social media. (SEE 'Engagement Results' spreadsheet for details) Centre users: currently being researched using ONS National Wellbeing Dashboard
Oct 21 to date	Entrance Hall Project 5 contacts made linked to this. <ol style="list-style-type: none"> 1. Gathering feedback 2. Mural artwork 3. Furniture to be changed: 	<p><i>Gathering feedback on community voice:</i> Feedback from centre users. "The decor is a bit like a hospital" "Make it more friendly and warm." <i>Centre user engagement:</i></p> <p>Intentional work being carried out to involve a local parent and volunteer who uses the building. To ensure service user input from the start.</p> <p>Promoting community voice and that we listen and respond to comments with feedback noticeboard.</p> <p>-You-Said We Did /Communitree survey results.</p> <p><i>Tree</i> being painted to promote wellbeing and a welcoming space. Picture frames and display boxes will be added and assigned to different groups Hale Community Centre connects with. This will become their area to display what their project is doing in the community.</p> <p>To create a relaxed feeling while sitting in the foyer. Observations are that people enjoy sitting here when they arrive early for an activity at the centre. Also to</p>	<p><i>Ongoing discussions</i></p> <p><i>Updated weekly</i></p> <p><i>Mural to be completed wb: 22 Nov.</i></p> <p>Other seating will be added where appropriate and clutter/equipment will be moved to an outbuilding.</p> <p>Furnishings such as cushions potentially will be made and</p>

	4. Share Store cupboard	<p>watch the world go by and chat to centre staff. Park bench feeling will be created under the tree mural.</p> <p>To promote our offer of re-using useful items, the cupboard is a scaled down version of Share Farnham store opened during the Pandemic.</p>	<p>maintained by craft groups at the centre. (eg: craft cafe)</p> <p>An effective system to be created to monitor usage and benefit to the community.</p>
28 Oct 21	<p>Half term wellbeing engagement</p> <p>57 contacts made with people</p>	<p>People were asked: what are the top 3 ingredients for a good life?*</p> <p>(Using ONS: National Wellbeing Dashboard resource)</p>	<p>Families: Scored highest</p> <ol style="list-style-type: none"> 1. Personal wellbeing 2. Relationships 3. Health <p>Adults only:</p> <ol style="list-style-type: none"> 1. Health 2. Relationships 3. Environment
1st Nov 21	Well-being gift bag engagement (100 given)	Engagement with people out in the community. Bag contained wellbeing gifts and flyers about centre activities.	<p>78 bags given out to community.</p> <p>Remainder given to Girlz Club, Community Fridge, Seniors Group and staff/volunteers.</p>
Nov 21	Community drop-in survey completed by 38 people.	<p>Completed by families via wellbeing give, also by Seniors group &, Community Fridge.</p> <p>RESULTS:</p> <p>When would people come and what would they like to be there?</p> <p>Results of survey: Most popular times:</p> <p>Monday's 9.15-11am - top choice for families. (Scored low for Seniors)</p> <p><i>What should we have there?</i></p> <p>Kids toys/craft Space to chat with friends Info & advice (Food to take home, IT help also scored highly)</p>	<p>Use results of survey to inform community provision in the new year.</p>

		<p>Mondays 2pm-3.20pm - Top choice for Seniors and second choice for families.</p> <p>Refreshments Info & advice Fresh food to take home <i>(Space to chat with friends also scored highly)</i></p>	
Nov '21	<p>Reviewing effectiveness of community contact sheet</p> <p>Currently 110 contacts through this medium.</p>	<ol style="list-style-type: none"> 1. Reviewed results of survey included on contact form for new contacts to the centre. 2. Ensuring ownership of contacts secure under Hale Community Centre name. New form and QR code created. 	<p>Charts and stats provided to Cathy.</p> <p>Moved over to Hale Community Centre owned contact sheet.</p>
18 Dec 21	Christmas Market & Tree Festival	<p>Preparations underway.</p> <p>Christmas Tree festival will aim to engage: Local families, groups and Businesses. Supported by Katherine Powell</p> <p>Link with St Marks Church to create feeling of a wider community as a whole event.</p>	TBC
Ongoing	Researching different evaluation methods/processes for different projects.	Reviewing Healthwatch data, Health Inequalities forum	To be implemented: Jan-Apr 21
Nov 21 to date	Volunteer Research	<p>Exploration of the value of volunteers and the central role they have within the centre. Also exploring and the benefits of their experience by volunteering.</p> <p>Initial evaluation questions being considered.</p>	TBC