

**Virtual COMMUNITREE**  
WE HEAR YOU

**It's Money Saving Month!**

Need advice on saving money on your bills?.....

**Warmth Matters**

Would you visit an Energy Wise Cafe?

Tell us what you think! Comment below

**YES**  
I would visit an Energy Wise Cafe

**NO** this doesn't interest me

[www.uswitch.com/gas-electricity/government-energy-relief-measures-your-questions-answered/](http://www.uswitch.com/gas-electricity/government-energy-relief-measures-your-questions-answered/)

**Government Help**

Scan QR Code

**YOUR VOICE MATTERS!**

**YOU SAID:**  
Afternoons are sometimes better to pick up food from the fridge.

**WE DID:**  
Change our opening hours. We now offer morning and afternoon sessions.

Hale Community Centre

**Fridge & Cupboard**

**Community Orchard You Said – We Did**

You voted for eating apples, plums, cooking apples & cherries

We helped to plant 17 trees voted by you

SPECIAL THANKS TO:  
All the fabulous volunteers, Our Catering Team, HRM, School Horticulture Team, The Green Challenge Work & Farnham Town Council

**We recycle and re-use!**

Don't throw it away!  
Many things can still be reused!  
We accept:

**Unwanted textiles  
Food items  
Old batteries  
Bottle tops  
Pens  
Ring Pulls**

HALE COMMUNITY CENTRE,  
120 UPPER HALE RD, FARNHAM GU9 0JH  
WWW.HALECOMMUNITYCENTRE.OBG.UK

Communi-tree 'We are listening..',  
You Said We Did posters.  
100 well-being bags given to local parents, seniors, volunteers & staff.  
Poster promoting caring for the environment and recycling items.

*"It's a calm space for me and my son."*  
Comment about new entrance hall decoration.  
In response to feedback that our entrance hall was too busy and cluttered, it was redecorated in November & December alongside community members,

Have you noticed?

**WE NEED A REVAMP!!  
ANY IDEAS OR COMMENTS?**

**Entrance Hall Project**  
COME AND SEE WHAT'S HAPPENING,  
TELL US YOUR IDEAS

**DROP-IN ANY MONDAY  
BETWEEN 12-2PM**

FOR MORE INFO SPEAK TO: SUZ OR EMMA IN RECEPTION  
OR EMAIL: HALECCPROJECTS@GMAIL.COM



## Re-Engaging Groups Post-Pandemic Oct Half Term Activities & Soup Share


Brilliant event! Thank you to all the amazing volunteers who made us feel very welcome.



Item 5.2(g)

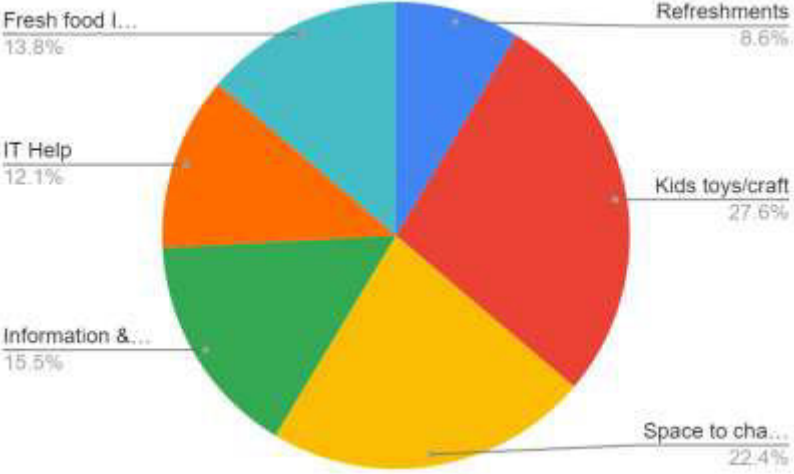
Communi-tree: Capturing views of 14 visitors.



Date	Project	Outcome	Further Impact
Oct '21	<p><b>Community Wellbeing Perception Survey</b></p> <p>The survey was generated out of a need to understand the local community on the other side of a <i>pandemic</i> and to gain a sense of how people might be feeling about well being based on the ONS Measures of Wellbeing Dashboard. The aim was to gather data about how the results could engage people in sharing their community voice and shape projects that the centre delivers or plans to. <sup>1</sup>, <sup>2</sup></p> <p>Wellbeing survey. Carried out in the local community and during half term activities at the Centre. A wellbeing gift bag was given out alongside a survey</p>	<p>22 people completed wellbeing survey.</p> <p>We learned that the most important ingredients for living a good life for people were:</p> <ul style="list-style-type: none"> <li>Health</li> <li>Relationships</li> <li>Personal Wellbeing</li> <li>Environment</li> </ul> 	<p>100 well-being gift bags were issued Oct-Nov '21 to local parents, seniors, staff and volunteers.</p> <p>What we learned impacted our planning for centre activities post-pandemic.</p> <p>EG: we needed to create an environment at the centre which promoted a sense of calm and wellness.</p> <p>Hosting a Christmas Fayre was hosted in the outdoor space to recognise the importance of our environment and also encourage people to attend in the fresh air after social distancing.</p>

<sup>1</sup> <https://drive.google.com/file/d/1u6liDVCNXbAiE0F8ctRYh3ScYWRgABFH/view?usp=sharing>

<sup>2</sup> <https://www.ons.gov.uk/peoplepopulationandcommunity/wellbeing/articles/measuresofnationalwellbeingdashboard/2018-04-25>

	<p>capturing the views of people about their wellbeing needs.</p>																
<p>Oct-Nov '21</p>	<p>Community Drop-in Survey.</p> <p>To find out if and when people would like to attend a drop-in at the centre and how it might be helpful.</p>	 <table border="1" data-bbox="801 292 1592 767"> <caption>What would you like to see at a Community drop-in?</caption> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Kids toys/craft</td> <td>27.6%</td> </tr> <tr> <td>Space to cha...</td> <td>22.4%</td> </tr> <tr> <td>Information &amp;...</td> <td>15.5%</td> </tr> <tr> <td>Fresh food l...</td> <td>13.8%</td> </tr> <tr> <td>IT Help</td> <td>12.1%</td> </tr> <tr> <td>Refreshments</td> <td>8.6%</td> </tr> </tbody> </table> <p>What would you like to see at a Community drop-in?</p> <p>Survey completed by approx. 22 people.</p> <p>100 wellbeing gift bags given out, raising awareness about how we can stay well by promoting Wheel of Well-being theory alongside a selection of wellness gifts.</p>	Category	Percentage	Kids toys/craft	27.6%	Space to cha...	22.4%	Information &...	15.5%	Fresh food l...	13.8%	IT Help	12.1%	Refreshments	8.6%	<p>Planning set in motion as a response to the survey for a regular drop-in session.</p>
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<p>Oct '21 – Mar '22</p>	<p>Share Store Cupboard – evolved from Share Store originally set up to respond to financial and social isolation difficulties during pandemic.</p>	<p>A cupboard is available for visitors to regularly access free resources including books, toys and games. Now serves people financial need as well as becoming a donation point, supporting our community re-use/recycle focus.</p> <table border="1" data-bbox="779 1295 938 1380"> <thead> <tr> <th>Date</th> <th></th> </tr> </thead> <tbody> <tr> <td>28.10.21</td> <td>5</td> </tr> </tbody> </table>	Date		28.10.21	5											
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		14.01.22	35			
		07.02.22	34			
Oct '21- Mar '22	Communi-tree Engagement. Using practical and social media methods to promote a culture that we are listening as a Community Centre and responding.	19 engagement questions presented over 5 months - asking for the community to comment on their views around energy use, mental health, food waste prevention, wellbeing etc.				
		Snapshot of impact:				
			Question	Reponses		
		04.10.21	Is your heating on yet?	36		
		11.10.21	Dark or white chocolate?	29		
		18.10.21	Big soup share: Option (1) Option (2)	3		
		10.01.22	What fruit to plant in orchard?	12		
Dec '21	Christmas Market	Engaged.... Post-Pandemic gathering outdoors. Community groups engaged in running fundraising stalls and activities. Connected local Councillor with local people via Tree Festival.				
Jan '22	Monthly digital newsletter Launched	A steady increase in digital engagement in centre activities.				Increase in social media engagement as access to online information has grown.
		<b>Date</b>	<b>Subscribers</b>	<b>Total Opens</b>		
		End Jan	132	165		
		End Feb	144	282		
		End Mar	145	234		
Sept '21 – March '22	You Said – We Did Showing how we were listening and responding.	Posters promoted and shared across various platforms. See attached images.				

